



WHAT IS THE CHILDREN'S WALK-IN SERVICE?

The Children's Walk-In Service is an opportunity for your child or youth to see a Mental Health clinician, who will complete an assessment to determine your child, youth, and/or family's needs.

The Children's Walk-In Service is not a Crisis Service or access to Psychiatry!

WHO CAN ACCESS WALK-IN SERVICE?

The Children's Walk-In Service is for any child or youth, age 6-17 years old and caregivers.

WHEN IS THE WALK-IN SERVICE AVAILABLE?

- **Beginning June 1st 2023.** Every Tuesday from 10am - 3:30pm (last appointment will be at 3:30pm) at our CMHA WW office at 1-485 Silvercreek Parkway North (take the 20 or the 2a or 2b Guelph Transit Bus).
- Based on demand sometimes walk-in will be in full and we may have to ask you to return the following Tuesday.
- When you do arrive, we will try our best to give you an approximate wait time for when a clinician will be available to see your child, youth, and yourself.

WHAT HAPPENS AT WALK-IN?

When families arrive at the office, they will be asked to complete forms to provide information regarding the presenting concerns.

The clinician reviews the information provided.

The clinician meets with child/youth and caregiver(s) to assess treatment needs.

If Children's Mental Health Services are needed, the child/youth and/or family will be placed on a wait list for services.

If Children's Mental Health Services are not needed, a resource information sheet regarding community resources will be provided. Referrals to other services may also be discussed.

WHAT SHOULD I BRING TO WALK-IN?

Please bring your child/youth with you to the walk-in. It is important to have everyone provide information in the session.

If available, please bring any previous assessments and/or custody agreements with you.