



MINUTES
BOARD OF DIRECTORS OF
CMHA WW
FEBRUARY 28, 2019

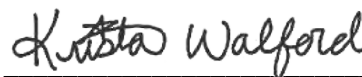
- Present:** Mary Kriksic, President
Krista Walford, Secretary-Treasurer
Anthony DiCaita, Board Member
Katharina Markowiak, Board Member
Julie Nicholls, Board Member
Helen Fishburn, Acting Executive Director/Senior Director of Services & System Transformation
Heather Eddy, Senior Director People, Culture & Quality
Tim Lewis, Senior Director Finance & Organizational Performance
Alison DeMuy, Director of Strategy & Innovation
- David Pell, Board Vice-President (*via telephone*)
Andrew Best, Board Member
Donnamarie Dunk, Board Member (*arrived at 6:35pm*)
Jacqueline Marshall, Board Member
- Absent:** Lynda Davenport, Board Member (with prior notification), Dian Shannon, Board Member (with prior notification), Fred Wagner, Executive Director (with prior notification).
- Recorder:** Minerva Sánchez Rudman, Senior Executive Assistant
- Guests:** Bruce Lauckner, CEO WWLHIN, Camille Quenneville, CEO CMHA Ontario (*via telephone*), Meredith Gardiner, Director of Services, Anna Phelan, Chief of Privacy, Kate Reed, Director of Services, Brooke Young, Director of Services.

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| <p>Welcome and Introductions</p> | |
| <p>Health Care System Changes. Guests Bruce Lauckner, WWLHIN CEO & Camille Quenneville, CMHA Ontario CEO</p> <p>6:35pm</p> | <p>Bruce Lauckner shared that the system changes currently taking place have the person at the centre of the transformation and focus on creating and leveraging the strength provincially. The changes will take time, at least a few years to get the few stages down, with probably a decade of work ahead. Five regional offices will be established, not in the same way the LHIN has functioned. It has the aspects of a centralized agency, but it isn't the exact same model as other provinces. Calls for proposals will be seen in the coming weeks. Some proposals have already been submitted. Digital and virtual access to services are being implemented.</p> <p>Camille Quenneville shared that the government is focused on ending hallway medicine and back office integration. The health care structures in Waterloo Wellington are solid with great leadership in healthcare. CMHA WW is a model and leader in the area.</p> <p>Discussion:</p> <ul style="list-style-type: none"> - Is the transformation something that would be influenced by a change in government? – Bruce: the focus is on the infrastructure change. It is a significant undertaking, it will take several years to bring to fruition. Camille: In envisioning the healthcare model on the ground, if it had been very prescriptive there would be more rapid movement. There are benefits in communities identifying their own models. There will be some communities that will not work well together. - Complexity faced by CMHA WW is that the organization spans 4 sub-regions. Many of the programs at CMHA WW are regional. – Bruce: risk is everybody has their own vision. Risk is the pulls from other community partners who are not as likely to share. There may be a different geographic structure that happens given each community's alignment. Camille: Splitting CMHA WW up would not be of benefit to the community. |

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| | <ul style="list-style-type: none"> - Changes do not need to be rushed. There is an opportunity to create something unique. |
| Call to Order | |
| Declarations of Conflict | None declared |
| Approval of Consent Agenda | It was duly MOVED and SECONDED THAT the consent agenda be approved with the following changes: Provincial System Transformation moved to in camera, Ontario Autism Program added to in camera agenda. |
| In Camera | It was duly MOVED and SECONDED THAT we move in camera. |
| Provincial System Transformation | |
| Ontario Autism Program | |
| | It was duly MOVED and SECONDED THAT we move out of camera. |
| Resources Committee | <p>Krista provided a verbal report. A request to extend the existing M-SAA until June has been made. Typically the agreement is renewed prior to the start of the new fiscal year. The committee will re-visit the HR metrics at an upcoming meeting. The Senior Leadership team has projects are underway to address the surplus currently projected.</p> <p>Tim provided an overview.</p> <ul style="list-style-type: none"> - The submission made to the WWLHIN was not approved due to the service volumes reflected in the proposed budget. This is due to the reduction in service volumes as a result of the adoption of FACT model, given the increased complexity of the clients served. - No quantified objection to the budget that was presented. - Although administrative expenses were noted as a potential issue, it was demonstrated that the administrative expenses have been reduced over the past two submissions. - Forecasting meetings held have reviewed how services can utilize funding to deliver services in areas where a surplus has been identified. Groups and assessments have been adopted when appropriate to address any surplus. - Real estate developer been successful in having his proposals approved by the City of Guelph. His cost structure needs to be finalized. - A lease extension for the Silvercreek site has been finalized, and a 20 month extension has been confirmed. - The plans for utilizing the identified surplus include: furniture and laptop refresh, staff training, and buying new OTN equipment. <p>It was duly MOVED and SECONDED THAT the Resources Committee Report be accepted.</p> |
| Adjournment | It was duly MOVED and SECONDED THAT the meeting be adjourned. A meeting without management was held. |



Mary Kriksic
President



Krista Walford
Secretary-Treasurer