



# Volunteer Transportation

## ■ What is Volunteer Transportation?

Volunteer Transportation provides escorted transportation to agency appointments and groups for clients of CMHA WW when public transport or other forms of transportation are not accessible. The Volunteer Transportation service operates Monday to Friday during business hours. Client appointments are generally within the Region of Waterloo, The County of Wellington and Guelph, but some drives could include Hamilton, London or Toronto.

## ■ Who can become a volunteer?

Transportation volunteers need a valid driver's license, good driving skills and liability insurance of at least \$2,000,000. They will have to be reliable, dependable and punctual, with a clean and mechanically-sound vehicle. Scheduling is flexible and rides are booked through CMHA staff members. Staff will give as much notice as possible when booking drives.

## ■ Is training provided?

Training is provided and covers topics such as:

- Agency orientation
- On-the-job shadowing
- Workshop opportunities

## ■ Volunteer benefits

Volunteers experience the benefits of:

- Meeting and helping clients with mental health and/or developmental challenges
- Volunteer recognition including awards, tokens of appreciation, events and more
- Reimbursement provided for distance travelled, as well as parking

## Get Involved!

For further information about becoming a Transportation volunteer, please call:

1-844-264-2993 x 2111

Or email:

[volunteerservices@cmhaww.ca](mailto:volunteerservices@cmhaww.ca)

## Privacy

At CMHA WW, your privacy is paramount. To learn more about our privacy policies visit:

[www.cmhaww.ca/privacy](http://www.cmhaww.ca/privacy)



**Canadian Mental  
Health Association**  
Waterloo Wellington

**Association canadienne  
pour la santé mentale**  
Waterloo Wellington